

# NETWORKING OVER NASHVILLE

## SPEAKER BIOS

### **JOSH BURNELL**

Josh Burnell is a Senior Director of Product at Asurion, where he has spent the past 7.5 years leading initiatives across a diverse range of products and experiences. His work has spanned small and medium business solutions, retail and store operations, and digital platforms including mobile apps, websites, and customer applications. In his current role, Josh helps lead the evolution of Asurion's AI capabilities and platform, developing messaging and voice agents that enhance how customers receive support.

Prior to joining Asurion, Josh worked in technology and data measurement at Nielsen. Originally from Michigan, he is a proud graduate of Michigan State University and holds a master's degree from Penn State. Josh has called Nashville home for the past decade, where he lives with his wife and their goldendoodle.